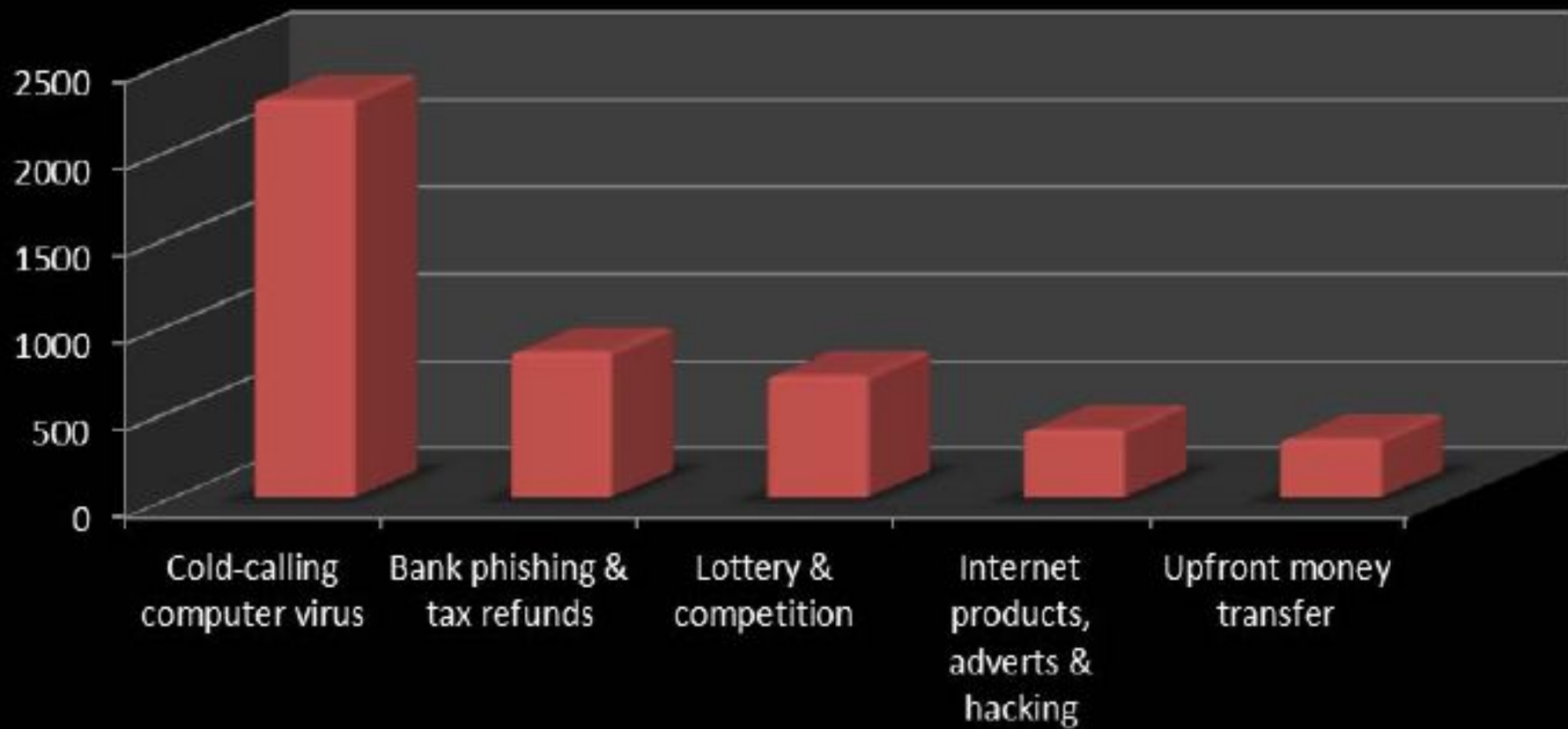


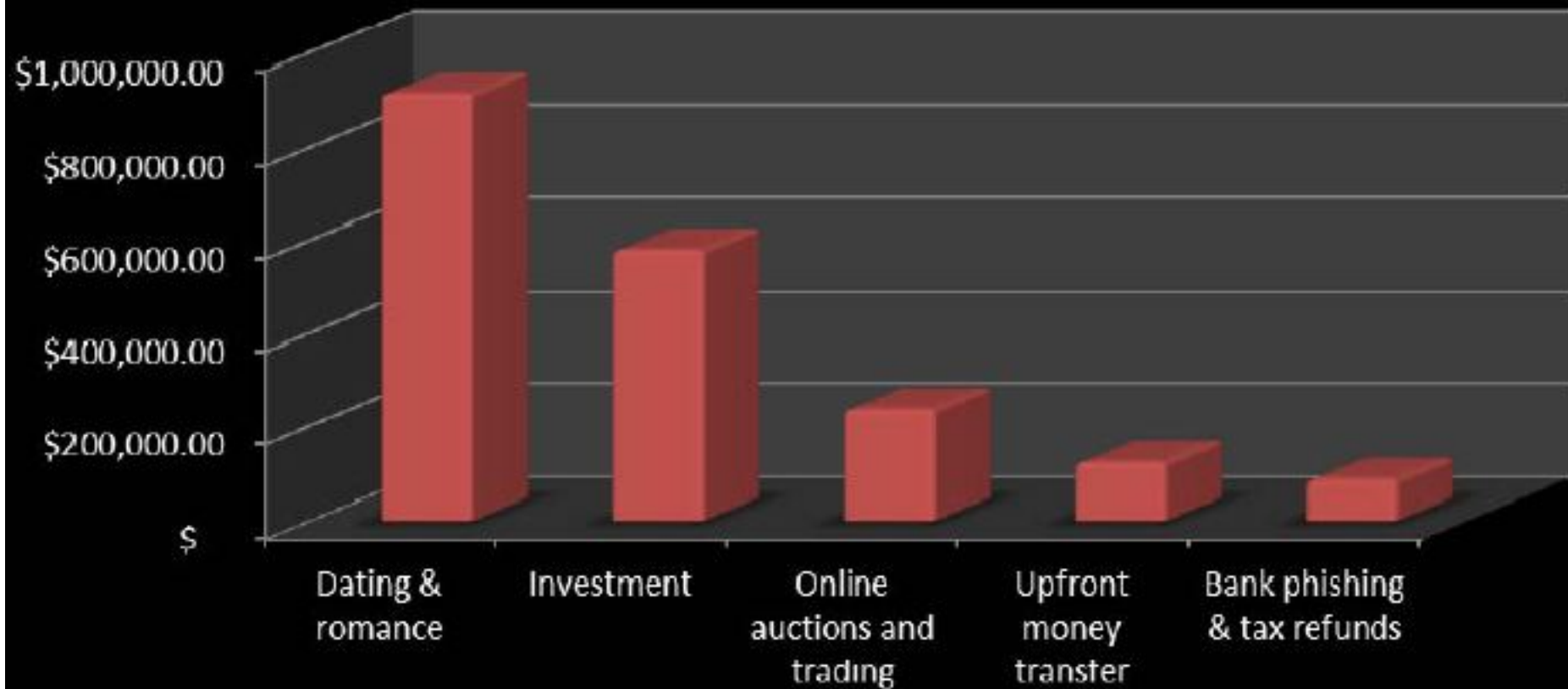
Resilience to Scams

- * Consumer Affairs - Jarrod Rendle
- * Dept Internal Affairs - Karmyn Lyons
- * NetSafe - Lee Chisholm

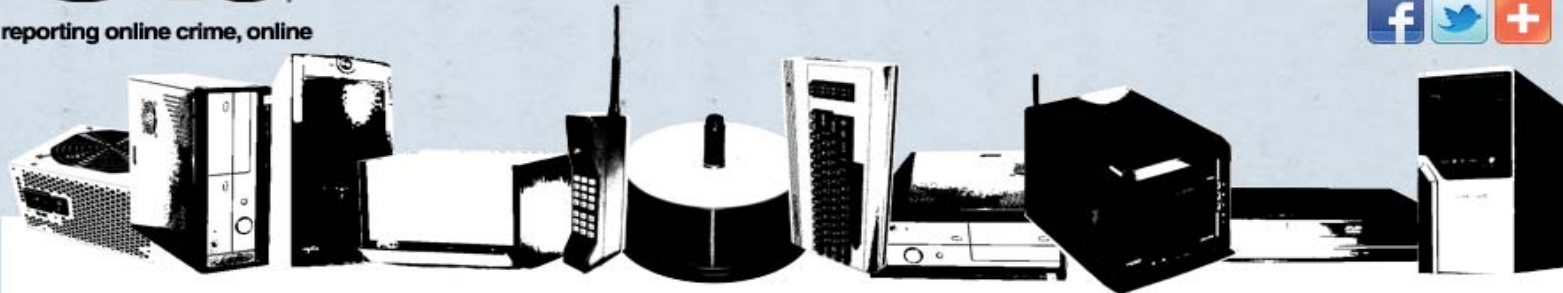
Top five reported scams 2011



Top five reported loss categories 2011



In an emergency dial 111
 If you are in danger or a crime is being committed call 111 or visit your nearest Police Station



The orb has been developed by NetSafe to offer all New Zealanders a simple and secure way to report online incidents which may break NZ law or breach legislation. [Read more...](#)

Report problems like:



Objectionable material

Report computer games, internet content and online videos you think may breach New Zealand's censorship laws



Online traders

Report online stores operating in NZ that break the Fair Trading Act; get information about the Consumer Guarantees Act or report counterfeit or prohibited goods for sale.



Privacy breaches

Report concerns about the use or collection of your personal information or when an access request has been refused



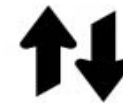
Scams or frauds

Report internet offers that have cost you money or that you believe could be a rip off – including banking fraud, lottery, charity and holiday scams



Computer system attacks

Report attacks on your network infrastructure or problems with viruses, malware or hacking of online services in your home or workplace



Other / don't know

Report online incidents that you feel do not fit the other orb categories – NetSafe will review all reports and may forward to an appropriate partner agency



Spam messages

Report junk emails, texts and IM messages to the Anti-Spam Compliance Unit of the Department of Internal Affairs



Offending against children

Contact OCEANZ if you have concerns about people using the internet to exploit children



Child Alert Hotline

Report child pornography to ECPAT New Zealand and the Censorship Compliance Unit of the Department of Internal Affairs